



**NAMIBIA UNIVERSITY
OF SCIENCE AND TECHNOLOGY**

FACULTY OF MANAGEMENT SCIENCES

DEPARTMENT OF MARKETING AND LOGISTICS

QUALIFICATION: BACHELOR OF TRANSPORT MANAGEMENT PROGRAMME	
QUALIFICATION CODE: 07BTRM	LEVEL: NQF 6
COURSE NAME: TRANSPORT OPERATIONS MANAGEMENT	COURSE CODE: TOM611S
SESSION: JANUARY 2019	PAPER: THEORY
DURATION: 3 HOURS	MARKS: 100

SECOND OPPORTUNITY EXAMINATION QUESTION PAPER	
EXAMINER (S):	MR V TJIPOMBO
MODERATOR:	MS GLORIA TSHOOPARA

THIS QUESTION PAPER CONSISTS OF 3 PAGES (Including this front page)

INSTRUCTIONS:

1. Answer all questions.
2. Write clearly and neatly
3. Number the answers clearly.

QUESTION 1

Explain the following management tasks.

[4x4 = 16 Marks]

1.1 Planning

1.2 Organizing

1.3 Directing or Leading

1.4 Controlling

Sub-Total: 16 Marks

QUESTION 2

2.1 Give the two main reasons why it is necessary to have laws and give examples of each reason.

[4 Marks]

2.2 Discuss the differences between legislation and regulation.

[8 Marks]

2.3 Explain by illustration the Basic theory of Maslow's hierarchy of needs?

[12 Marks]

Sub-Total: 24 Marks

QUESTION 3

3.1 Name the steps of communication?

[8 Marks]

3.2 Trade Unions are useful in public and private institutions including transport organizations.

What are the main objectives of a trade union?

[8 Marks]

3.3 Why is it important that drivers are given proper training?

[14 Marks]

Sub-Total: 30 Marks

QUESTION 4

4.1 Discuss the various factors which make truck drivers and their crew vulnerable to contracting HIV? [20 Marks]

4.2 What are the main factors that affect demand and supply of labour? [10 Marks]

Sub-Total: 30 Marks

Grand Total: 100 Marks